##

Please use this section to report outcomes achieved for clients on all cases closed during the fiscal year. You may report up to three outcomes achieved per case, a main outcome and two additional ones. For example: One case may include a divorce as a main outcome benefit achieved and custody and support as ancillary outcomes. If three people benefited from the divorce or other main outcome and the same number benefited from the ancillary outcomes, then you may list the "number of persons benefited" accordingly. The number of people benefited per case will only be listed once on the "cases closed" table to avoid overcounting.

If the outcome involves money obtained or avoided, or housing issues, then use the number in the household in determining # of persons benefited. For any other case, it is up to the casehandler's conservative judgment to determine how many persons were positively benefited by the outcome of the case.

Please see two additional questions at bottom of form.

		# of Cases Closed	# Persons Directly Affected
Со	nsumer/Finance		0
a.	Obtained federal bankruptcy protection		
b.	Stopped or reduced debt collection activity		
C.	Averted repossession		
d.	Avoided or reduced deficiency judgments		
e.	Avoided or ended garnishment or levy		
f.	Overcame unfair or illegal sales contracts		
g.	Enforced sales contracts and/or warranties		
<u>h.</u>	Overcame Predatory Lending Practices		
<u>i.</u>	Obtained insurance benefits (other than health or disability)		
<u></u>	Obtained or preserved credit		
<u>k.</u>	Resolved credit reporting errors		
<u>l.                                    </u>	Overcame fraudulent sales practice		
m.	Avoided or delayed utility termination		
n.	Secured Utility Services		
0.	Obtained advice & counsel on a Consumer matter		
p.	Obtained non-litigation advocacy services on a Consumer matter		
<u>q.</u>	Obtained referral on a Consumer matter		
<u>r.</u>	Obtained assistance with tax issues		
<u>S.</u>	Obtained representation on a consumer matter-no other outcome		
<u>t.</u>	Obtained other benefit on a Consumer matter		
Ed	ucation		0
a.	Secured an appropriate public education		
b.	Secured appropriate educational services in an inclusive and integrated setting		
C.	Secured transition services as part of their IEP		
d.	Obtained reversal of illegal suspension/expulsion from school		
e.	Obtained reinstatement to School in lieu of suspension or explusion		
f.	Obtained decision that disciplinary incident was a manifestation of child's disability		
g.	Avoided or delayed suspension or expulsion		
h.	Reduced length of suspension or expulsion		
ī.	Overcame barrier to enrollment in school		
ī.	Obtained special education eligibility		
k.	Obtained necessary supplemental or related educational services		
$\overline{}$	Obtained Juvenile court order compelling LEA to provide services and/or information		

]	m.	Avoided inappropriate special education classification	
1	n.	Obtained appropriate educational plan under special education law	
-	0.	Obtained correction of school records	
Ī	p.	Obtained advice & counsel on an Education matter	
-	q.	Obtained non-litigation advocacy services on an Education matter	
	r.	Obtained referral on an Education matter	
	S.	Obtained represenation in an education matter-no other outcome	
1	t.	Obtained other benefit on an Education matter	

3.	En	nployment	0	0
	a.	Overcame, or obtained redress for, job discrimination		
	b.	Obtained wages and/or back pay due		
	C.	Received assistance and Monitoring of Complaint to recover back pay filed with state or		
		federal agency		
	d.	Received assistance with filing of small claims case to recover back pay		
	e.	Obtained judgment for wages and/or back pay due but unable to collect		
	f.	Avoided, or obtained redress for, wrongful discharge		
	g.	Delayed discharge		
	h.	Obtained, preserved or increased employment benefit such as pensions		
	ī.	Obtained job training		
	ī.	Resolved on-the-job issues such as safety or grievance procedures		
	k.	Obtained advice & counsel on an Employment matter		
	T.	Obtained non-litigation advocacy services on an Employment matter		
	m.	Obtained referral on an Employment matter		
	n.	Obtained other benefit on an Employment matter		
	0.	Obtained representation in an employment matter-no other outcome		
4.		mily	0	0
→.			U	U
	<u>a.</u>	Obtained or maintained custody of children		
	<u>b.</u>	Obtained or preserved right to visitation		
	C.	Obtained a divorce or annulment		
	<u>d.</u>	Obtained assistance in securing separation/property settlement agreement		
	<u>e.</u>	Obtained assistance in enforcing separation/property settlement agreement		
	f.	Obtained adoption for dependent child		
	g.	Avoided protective order/removal of children		
	<u>h.</u>	Obtained guardianship or conservatorship		
	<u>i.</u>	Prevented guardianship or conservatorship		
	<u>j.                                    </u>	Obtained name change		
	<u>k.</u>	Avoided termination of parental rights		
	<u>l.</u>	Avoided or reversed administrative/judicial finding of child abuse/neglect		
	m.	Obtained family reunification		
	n.	Established paternity for child		
	0.	Obtained protection from domestic violence		
	р.	Obtained assistance with safety planning		
	q.	Obtained, preserved, or increased child support		
	r.	Obtained downward modification of child support		
	S.	Obtained, preserved, or increased spousal support		
	t.	Obtained downward modification of spousal support		
	u.	Obtained equitable distribution of marital property		
	V.	Obtained protection from adult abuse or neglect		
	W.	Obtained protection from adult financial exploitation		
	w1.			
	Χ.	Improved terms of foster care plan		
	у.	Obtained advice and counsel on guardianship and/or power of atty		
	Z.	Obtained advice & counsel on a Family matter		
	aa.	Obtained non-litigation advocacy services on a Family matter		
	bb.	Obtained referral on a Family matter		
	CC.	Obtained other benefit on a Family matter		
	dd.	Obtained representation in a Family matter-no other outcome		
		Obtained Guardian Ad Litem services in a family matter		1

_		beliefits from Direct Legal Representation of individuals	_	_
5.	Ju	venile	0	0
	a.	Obtained benefits of emancipation		
	b.	Obtained advice & counsel on a Juvenile matter		
	C.	Obtained non-litigation advocacy services on a Juvenile matter		
	d.	Obtained referral on a Juvenile matter		
	e.	Obtained other benefit on a Juvenile matter		
	f.	Secured acquittal in delinquency case		
	g.	Secured reduced charges in delinquency case		
	h.	Secured community based disposition in delinquency case		
	i.	Secured residential treatment alternative to commitment to DJJ in delinquency case		
	j.	Secured dismissal of CHINS charges		
	k.	Secured appropriate services in CHINSup case		
	Ī.	Secured necessary services through filing of CHINS petition		
	m.	Maintained placement of child with family in delinquency or CHINS case		
	n.	Secured finding of abuse and neglect against parents		
	0.	Improved terms of foster care plan		
	<u>p.</u>	Compelled local CPMT to provide necessary services for juvenile		
	q.	Compelled other public agency (such as mental health services) to provide services for		
		juvenile required or authorized by law		
	r.	Obtained appropriate service plan for child in custody of DJJ		
	S.	Obtained appropriate re-entry plan for child in custody of DJJ		
	t.	Obtained representation on a juvenile matter-no other outcome		
6.	He	alth	0	0
	a.	Obtained, preserved or increased Medicare benefits/rights/services		
	b.			
		Obtained, preserved or increased Medicaid benefits/rights/services		
	C.	Obtained, preserved or increased Medicaid benefits/rights/services  Obtained assistance with Medicaid planning		
	<u>c.</u> d.			
		Obtained assistance with Medicaid planning		
	d.	Obtained assistance with Medicaid planning Obtained or preserved FAMIS benefits Obtained, preserved or increased individual access to health care		
	d. e.	Obtained assistance with Medicaid planning Obtained or preserved FAMIS benefits		
	d. e. f.	Obtained assistance with Medicaid planning Obtained or preserved FAMIS benefits Obtained, preserved or increased individual access to health care Prevented abuse or premature discharge, or assured quality care, in nursing home or mental treatment facility		
	d. e.	Obtained assistance with Medicaid planning Obtained or preserved FAMIS benefits Obtained, preserved or increased individual access to health care Prevented abuse or premature discharge, or assured quality care, in nursing home or mental treatment facility Obtained discharge from nursing home, assisted living facility or mental treatment facility		
	d. e. f.	Obtained assistance with Medicaid planning Obtained or preserved FAMIS benefits Obtained, preserved or increased individual access to health care Prevented abuse or premature discharge, or assured quality care, in nursing home or mental treatment facility		
	d. e. f.	Obtained assistance with Medicaid planning Obtained or preserved FAMIS benefits Obtained, preserved or increased individual access to health care Prevented abuse or premature discharge, or assured quality care, in nursing home or mental treatment facility Obtained discharge from nursing home, assisted living facility or mental treatment facility Stopped, or obtained redress for, harmful medical treatment		
	d. e. f.	Obtained assistance with Medicaid planning Obtained or preserved FAMIS benefits Obtained, preserved or increased individual access to health care Prevented abuse or premature discharge, or assured quality care, in nursing home or mental treatment facility Obtained discharge from nursing home, assisted living facility or mental treatment facility Stopped, or obtained redress for, harmful medical treatment Obtained, or enforced terms of, health or disability insurance Obtained other financial assistance on a medical bill		
	d. e. f. g. h. i. j.	Obtained assistance with Medicaid planning Obtained or preserved FAMIS benefits Obtained, preserved or increased individual access to health care Prevented abuse or premature discharge, or assured quality care, in nursing home or mental treatment facility Obtained discharge from nursing home, assisted living facility or mental treatment facility Stopped, or obtained redress for, harmful medical treatment Obtained, or enforced terms of, health or disability insurance Obtained other financial assistance on a medical bill Obtained long-term care planning		
	d. e. f. g. h. i. j.	Obtained assistance with Medicaid planning Obtained or preserved FAMIS benefits Obtained, preserved or increased individual access to health care Prevented abuse or premature discharge, or assured quality care, in nursing home or mental treatment facility Obtained discharge from nursing home, assisted living facility or mental treatment facility Stopped, or obtained redress for, harmful medical treatment Obtained, or enforced terms of, health or disability insurance Obtained other financial assistance on a medical bill Obtained long-term care planning Obtained advice & counsel on a Health matter		
	d. e. f. g. h. i. j. k.	Obtained assistance with Medicaid planning Obtained or preserved FAMIS benefits Obtained, preserved or increased individual access to health care Prevented abuse or premature discharge, or assured quality care, in nursing home or mental treatment facility Obtained discharge from nursing home, assisted living facility or mental treatment facility Stopped, or obtained redress for, harmful medical treatment Obtained, or enforced terms of, health or disability insurance Obtained other financial assistance on a medical bill Obtained long-term care planning		
	d. e. f. g. h. i. j. k. I. m.	Obtained assistance with Medicaid planning Obtained or preserved FAMIS benefits Obtained, preserved or increased individual access to health care Prevented abuse or premature discharge, or assured quality care, in nursing home or mental treatment facility Obtained discharge from nursing home, assisted living facility or mental treatment facility Stopped, or obtained redress for, harmful medical treatment Obtained, or enforced terms of, health or disability insurance Obtained other financial assistance on a medical bill Obtained long-term care planning Obtained advice & counsel on a Health matter Obtained non-litigation advocacy services on a Health matter		

	using	0	
a.	Prevented eviction from subsidized housing		
	Prevented eviction from public housing		
	Prevented eviction from private housing		
	Delayed eviction providing time to seek alternative housing	-	
	Obtained access to housing		
	Avoided or delayed foreclosure or other loss of home	_	
	Prevented denial of public housing tenant's rights		
	Avoided, or obtained redress for, illegal or unfair charges by landlord		
	Overcame denial of tenant's rights under lease		
	Enforced rights to decent, habitable housing	_	
	Preserved or restored access to personal property	_	
	Overcame, or obtained redress for, discrimination in obtaining housing	-	
	Obtained repairs to dwelling/Improved housing conditions	_	
	Obtained assistance in development/renovation of affordable housing	-	
	Obtained advice & counsel on a Housing matter		
p.	Obtained non-litigation advocacy services on a Housing matter		
	Obtained referral on a Housing matter		
r.	Obtained other benefit on a Housing matter		
	Obtained representation on a Housing matter-no other outcome		
	ome Maintenance	0	
	Obtained, preserved or increased public assistance, TANF or other welfare benefit/right		
	Obtained, preserved or increased workers compensation benefit/right		
	Overcame denial of emergency assistance by DSS		
d.	Overcame illegal or unfair application of welfare work requirement		
	Avoided wrongful placement or term of training		
f.	Obtained, preserved or increased Black Lung benefits/rights		
g.	Obtained, preserved or increased food stamps eligibility/right		
h.	Obtained, preserved or increased SSI benefit/right		
i.	Obtained, preserved or increased SSD benefit/right		
j.	Obtained, preserved or increased unemployment insurance benefits/rights		
k.	Obtained, preserved or increased Veterans benefits/rights		
	Obtained assistance with business start/development		
m.	Obtained advice & counsel on an Income Maintenance matter		
n.	Obtained non-litigation advocacy services on an Income Maintenance matter		
	Obtained referral on an Income Maintenance matter		
p.	Obtained other benefit on an Income Maintenance matter		,
	Obtained representation on an Income Maintenance matter-no other outcome		
•	vidual Rights - Immigration	0	
	Immigrant avoided deportation or obtained legal status	<u> </u>	
b.	Obtained relief from deportation		
	Obtained citizenship	<del>                                     </del>	
	Obtained stitzenship Obtained asylum or relief under convention against torture	+	
	Obtained asylum or relief under convention against torture  Obtained release from INS custody	+	
	Obtained adjustment of legal status	+	
	Obtained adjustment of legal status  Obtained employment authorization or obtained/replaced green card	+	
	1 7	+	
	Family kept intact Obtained tort relief under civil rights claim		
	A MARKET MARKET HOLDER COVER HOLDES CHARLES	1	
i.			
i. j.	Obtained relief or redress from constitutional violation  Obtained administration relief from misconduct		

m.	Obtained advice and counsel in an immigration matter	
n.	Obtained non-litigation advocacy services in an immigration matter	
0.	Obtained adverse decision in an immigration matter	
p.	Obtained other benefit on an immigration matter-none of above	
q.	Obtained representation in an immigration matter-no other outcome	

10.	Ind	lividual Rights - Disability	0	0
	a.	Obtained discharge from institutional setting (i.e., hospital, nursing home)		
	b.	Secured appropriate treatment plans in institutional setting		
	C.	Obtained investigation of abuse and neglect in institutional setting		
	d.	Obtained validation of abuse or neglect in institutional setting		
	e.	Secured vocational rehabilitation training services		
	f.	Secured, maintained or advanced in employment (disabled person)		
	g.	Secured access to or maintained housing for disabled person		
	h.	Secured access to or maintained health care for disabled person		
	i.	Secured or maintained assistive technology devices/services		
	j.	Secured community residential and support services		
	k.	Obtained advice + counsel in a disability (non-SSI/SSD) related matter		
	Ī.	Obtained non-litigation advocacy services in a disability (non-SSI/SSD) related matter		
	m.	Obtained an adverse decision in a disability related matter (non-SSI/SSD)		
	n.	Obtained other benefits related to rights of disabled persons		
	0.	Obtained representation in a disability related matter-no other outcome		
	p.	Obtained or preserved rights of disabled persons		
	q.	Obtained or preserved rights of institutionalized persons		
	r.	Obtained, preserved or increased access to public facilities/accommodations		
11.	Ind	lividual Rights - General	0	0
	a.	Obtained advice and counsel on an Individual Rights matter		
	b.	Obtained non-litigation advocacy services on an Individual Rights matter		
	C.	Obtained referral on an Individual Rights matter		
	d.	Obtained other benefit on an Individual Rights matter		
	e.	Obtained representation in an Individual Rights matter-no other outcome		
12.	Mis	scellaneous Benefits	0	0
	a.	Assisted client with collection of a judgment		
	b.	Obtained a will		
	C.	Obtained a living will and/or health proxy or power of attorney		
	d.	Obtained advice and counsel on wills or estate matters		
	e.	Lifted household out of poverty		
	f.	Obtained transfer of venue		
	g.	Overcame taking of or restriction to a driver's license		
	h.	Obtained benefit - none of the above specify:		
	i.	Client withdrew or benefit unknown		
		Totals:	0	0

NOTE: If category 12.h. comprises more than 5 percent of total closed cases, please attach a breakdown by major benefits achieved.